Solution for exercise 9.2.5 in Karlin and Pinsky

We choose $P_{kj}(t) = P(D(t) = j | N(0) = k)$ and $P_j(t) = \sum \pi_k P_{kj}(t) = P(D(t) = j)$

Doing a first step analysis we look first at k = 0, in an infinitesimal interval Δt either one new customer arrives and we have to consider P_{1j} or no customer arrives and we look at P_{0j} .

$$P_{0j}(t + \Delta t) = \lambda \Delta t P_{1j}(t) + [1 - \lambda \Delta t] P_{0j}(t) + o(\Delta t)$$

Similar for k > 0 either one customer arrives, one customer leaves the system and only j - 1 customer have to leave the system or nothing changes.

$$P_{kj} = \mu \Delta t P_{k-1,j-1}(t) + \lambda \Delta t P_{k+1,j}(t) + [1 - (\lambda + \mu) \Delta t] P_{kj}(t) + o(\Delta t)$$

We can use this to derive

$$P_{j}(t + \Delta t) = \sum_{n} \pi_{k} (P_{kj}(t + \Delta t))$$

$$= \pi_{0} (\lambda \Delta t P_{1j}(t) + [1 - \lambda \Delta t] P_{0j}(t) + O(\Delta t))$$

$$+ \sum_{k=1}^{\infty} \pi_{k} (\mu \Delta t P_{k-1,j-1}(t) + \lambda \Delta t P_{k+1j}(t) + [1 - (\lambda + \mu) \Delta t] P_{kj}(t) + O(\Delta t))$$

$$= \sum_{k=0}^{\infty} \pi_{k} P_{kj}(t) + \pi_{0} \lambda \Delta t P_{1j}(t) - \pi_{0} \lambda \Delta t P_{0j}(t)$$

$$+ \sum_{k=1}^{\infty} \pi_{k} \mu \Delta t P_{k-1,j-1}(t) + \sum_{k=1}^{\infty} \pi_{k} \lambda \Delta t P_{k+1j}(t)$$

$$- \sum_{k=1}^{\infty} \pi_{k} \lambda \Delta t P_{kj}(t) - \sum_{k=1}^{\infty} \pi_{k} \mu \Delta t P_{kj}(t) + o(h)$$

If we use the fact $\pi_k \lambda = \pi_{k+1} \mu$, we can get

$$P_{j}(t + \Delta t) = P_{j}(t) + \sum_{k=1}^{\infty} \pi_{k} \mu \Delta t P_{k-1,j-1}(t) + \sum_{k=0}^{\infty} \pi_{k} \lambda \Delta t P_{k+1j}(t)$$

$$- \sum_{k=0}^{\infty} \pi_{k} \lambda \Delta t P_{kj}(t) - \sum_{k=1}^{\infty} \pi_{k} \mu \Delta t P_{kj}(t) + o(h)$$

$$= P_{j}(t) + \sum_{k=1}^{\infty} \pi_{k-1} \lambda \Delta t P_{k-1,j-1}(t) + \sum_{k=0}^{\infty} \pi_{k+1} \mu \Delta t P_{k+1j}(t)$$

$$- \sum_{k=0}^{\infty} \pi_{k} \lambda \Delta t P_{kj}(t) - \sum_{k=1}^{\infty} \pi_{k} \mu \Delta t P_{kj}(t) + o(h)$$

$$= P_{j}(t) + \lambda \Delta t P_{j_{1}}(t) - \lambda \Delta t P_{j}(t)$$

we can use this to get

$$\frac{P_j(t+\Delta t) - P_j(t)}{\Delta t} = \lambda P_{j-1}(t) - \lambda P_j(t) + o(\Delta t)/\Delta t$$

For $\Delta t \rightarrow 0$ we get the differential equation of a Poisson process!